

## Legends, Ringwood

- Occurrences which have been reported to the police  
 Police & Multiagency interaction with the Designated Premises Supervisor.  Police compliance checks

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
44070549243	Licensing visit	05/03/11	2300	PC 16	<p>Officers conducted a visit to Legends Snooker Club. The DPS was working on the door completing the entry log. She showed officers two refusals, one for male who was drunk. Another for 6 non-members who had a bad attitude. Officers got the impression they would have been allowed in of they passed the attitude test.</p> <p>There were two doorstaff on duty and approximately 30 people inside Club (mostly for birthday celebration).</p> <p>The DPS stated she would stop people entering the club from 2345hrs, unless it was somebody she knew well then she would let them in up to midnight. Officers have challenged the DPS on numerous occasions about being consistent with what time she refused entry.</p> <p>The DPS informed officers that the club would close at 0030hrs. Officers Attended at 0030hrs and there were approximately 50 people left inside the club.</p>
44080417811	Licensing visit	26/02/11	2300	PC 24261 & PCSO 14854	<p>Officers conducted a visit to Legends Snooker Club, there was a member of doorstaff at the barrier by the street and another at the entrance door with</p>

**Legends, Ringwood**

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44080417811	Licensing visit	25/02/11	2325	PS 1441 & PC 133	<p>the DPS. Inside there were four members of staff moving from behind the bar and around the club but no other security staff on duty.</p> <p>Only members were being permitted entry and there were 90 customers inside. The entrance refusals log was checked by officers, they noted one person had been refused that evening and a 5 people the previous evening. The bar refusals log was checked, officers noted one person had been refused that evening and one refused the evening before.</p> <p>A Super League Darts Championship was in progress at the premises so the disco was not on, however, background music was playing.</p> <p>Officers attended Legends Snooker Club following notification that the premises were to close at 0030hrs.</p> <p>On arrival the DPS and 1 member of doorstaff were at the entrance to the premise, the DPS was in the process of refusing entry to group of 5 people. The refusals book was checked which showed 1 female was refused entry earlier in the evening.</p> <p>Officer's patrol inside the premises, there was 1 member of doorstaff inside and 84 customers. The DPS stated that all CCTV cameras were in working order.</p>

Hampshire Constabulary  
6 OCU Licensing Team

### Legends, Ringwood

Occurrence Number	Occurrence Type	Date/Day	Time	Person Reporting	Summary
44100412168	Compliance check	18/02/11	2145	PC16 & PCSO 13439	<p>The DPS informed officers that if potential customers were not members or not known to staff then they would be refused entry.</p> <p>There were no apparent problems either inside or outside the premises during the officers visit.</p> <p>Compliance check summary:</p> <ul style="list-style-type: none"> <li>- Only members inside the club</li> <li>- Last entry is approx 2315hrs which will be managed with a barrier at the end of the alleyway.</li> <li>- Only 19 people inside of the club, mostly using pool tables. The disco has not yet started.</li> </ul>
44110064483	Drunkness	13/02/11	0001 - 0047	DPS	<p>Police received a call from the DPS at Legends stating two males had been thrown out of the club for being drunk and are now refusing to leave. The males are argumentative on police arrival and refuse to leave, one male got in a scuffle with another and was arrested for being drunk and disorderly.</p>
44080417811	Licensing visit	12/02/11	2350	PC 2711 & PC 22921	<p>Officers attended Legends Snooker Club after receiving a call from a member of the public, on arrival a male made himself known to the police, he was the person reporting an incident and was in-drink. The male complained to officers that he had</p>

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44080417811	Licensing visit	12/02/11	0100	PS 1411 & PC 1411	<p>been refused entry to the club, to which he was given suitable advice. There was a small group of people outside the premises.</p> <p>Officers entered the venue and noted there were around 60 customers. There were three members of door staff on duty. The DPS was present and stated she would remain until closing time.</p> <p>On officers arrival there was a member of doorstaff at the barrier near to the pavement. There was only 1 person smoking in the rear covered area and that was a member of staff.</p> <p>Officers were met by the head door person and he stated there were 88 customers who had been in the Club and there were 3 doorstaff members on duty .</p> <p>Officers entered the premises and spoke with the DPS. The CCTV seemed to be working ok. On inspecting the refusals log there were 3 persons refused entry and 2 males evicted when found in a toilet cubicle. .</p>
44080417811	Licensing visit	04/02/11	2245	PS 2423 & PC 2374	<p>Officers visited Legends Snooker Club, on arrival there were three members of door staff present and approximately 6 customers inside. The atmosphere was jovial and officers were shown through to the managers office to speak to the DPS who was monitoring her radio with door staff. She explained</p>

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					that her membership policy was being robustly adhered to and that having been researching ASB and Crime & Disorder issues on the internet she was keen to help reduce these types of issues relating to the premises by being present at closing time and 'encouraging' patrons to leave the premises in an orderly way. Upon leaving the premises officers noted there was a queue of approximately 8 persons waiting to be allowed entry.



# WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: | | |

Statement of: [REDACTED]

Age if under 18: Over 18 (if over 18 insert 'over 18')

Occupation: [REDACTED]

This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature:

Date: 26/02/2011

Tick if witness evidence is visually recorded  (supply witness details on rear)

[REDACTED]

I am making this statement to detail my experiences of public disorder whilst living in the GEORGE MEWS in RINGWOOD which is situated opposite a Snooker Club named LEGENDS.

I moved into my current address in November 2005 with my husband [REDACTED]. The house we live in is a town house with our bedroom situated on the ground floor, a kitchen area on the middle floor and a living room on the top floor. The windows to each level of the house face out onto an alleyway which is called the George Mews. This alleyway is used as access for George Mews Residents and at the end of the alleyway to the right side is a gate leading into the George Mews area. On the left side at the end of the alleyway is a car park to Legends and also the entrance to the club. This alleyway is therefore used by persons attending and leaving the snooker club.

When I first moved into the property I thought that it would be ok to live close to a Snooker club and at the time even thought that visitors from male members of my family would enjoy going to the club for a game of snooker.

For the first year or two the noise was manageable and we accepted that we lived in the Town Centre and this was something that was, although sometimes annoying, it did not affect our private life greatly. I believe this situation changed when the new licensing laws changed and Legends obtained a later licence.

The noise and disorder increased after this time, it became more regular and at unsociable hours of the day. The noise and disorder is always on a Friday or Saturday evening, or a public holiday. The times of being disturbed by the disorder are normally between the hours of 2330 and 0130 although the latter time is more the regular time of the disorder.

When the disorder worsened which I describe as effecting our home and personal life the residents joined forces and complained to the Environmental Health, Ringwood Council and the Police. Sadly after a number of meetings it appeared that nothing could be done to change the licensing hours and I feel that the residents probably gave up trying, this was after around 1 to 2 years.

The public disorder I have experienced has been from persons talking loudly and loitering through to hearing and witnessing people fighting.

The lower level public disorder does disturb me from sleep on a regular basis and although annoying to be awoken, it is not as disturbing as the violent incidents heard and seen. To alleviate being awoken from the lower level noise I often wear ear plugs on a weekend night or when there is a feel that it is going to be a noisy night and this does help. This regular occurrence of being disturbed has happened I estimate on around 2 weekends out of 4 over the last 3 years or more and is worse in the summer months.

Signature: ..... Signature witnessed by: .....





### WITNESS STATEMENT

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

What is disturbing is the violent arguments and fights being heard, sadly, which is also on a regular basis. I would estimate hearing arguments, fighting and disorder on around 1 or 2 weekend nights a month. These arguments have disturbed me from my sleep and sometimes quieten down on people leaving the alleyway or being moved on by bouncers. On occasions however the public disorder has continued for long periods of time for example 10 minutes or more, this has been arguments between couples or groups. It can be very disturbing when I hear persons screaming, crying, swearing, threatening, shouting and on occasions I have had concern for person's unknown to me safety. When this has occurred I have got up to monitor situations and view them out of my kitchen window. On occasions when the situation has not calmed down and progressed to the use of threatening use of violence I have called the police.

I have telephoned the police I estimate to be 2 or 3 times in the last 6 to 12 months. When I have called the police the situations have been what I describe as out of control and requiring police assistance. These incidents have involved large groups of people shouting swearing, threatening, pushing and hitting each other.

On a few occasions that have not been what I describe as out of control, I have spoken with people in the alleyway asking them to keep the noise down and to move on and I have been verbally abused, being told things like "FUCK OFF" since these occasions I have not gone out into the alleyway.

On one occasion I witnessed my neighbour [redacted] being surrounded by a group of people and it appeared to me that they were threatening him and I presumed this from their stance and body language and the shouting I heard. On this occasion I called the police as I feared they were going to attack him.

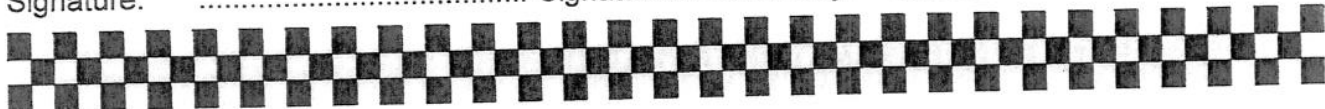
My husband had his car damaged on one occasion, this was not reported to the police as we thought how would anyone be identified as being responsible as we found the damage in the morning.

There are regularly empty bottles, glasses, rubbish, the smell and sight of stale urine and sick in the alleyway on a weekend morning which is unpleasant.

The disturbance does still continue as described above. Since Legends have provided bouncers in the alleyway and put barriers up on a weekend night the situation has improved slightly but by no means has it alleviated the disorder that occurs.

I do believe that we have come to accept that this is what we have to put up with and we have found ways in dealing with the disorder, like ear plugs, trying to ignore the shouting and swearing until it reaches a point where it sounds out of control. During the rest of the week living at the George Mews is a pleasure.

Signature: ..... Signature witnessed by: .....



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**RESTRICTED (when complete)**

**WITNESS STATEMENT**

CJ Act 1967, s.9; MC Act 1980, ss.5A(3)(a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: 

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Statement of: [REDACTED] [REDACTED]

Age if under 18: 018 (if over 18 insert 'over 18') Occupation: [REDACTED]

This statement (consisting of 3 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: [REDACTED] Date: 10/03/2011

Tick if witness evidence is visually recorded  (supply witness details on rear)

I am the above named person and live at the above address.

This statement is in relation to Legends Snooker Club and the impact it is having on the quality of my life.

My wife and I have owned the property for 6 years.

We are not in residence the whole time as work commitments mean I travel alot.

It is mainly weekends that we do live here.

Legends was in existence when we purchased the property.

It has only been in recent years that has become a problem.

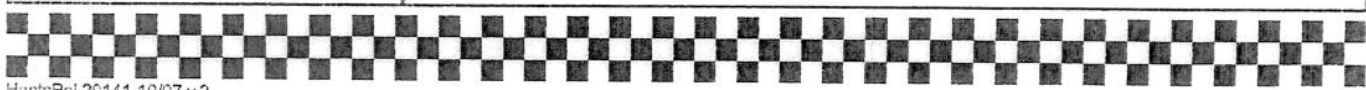
I think it changed when cheap alcohol was advertised and they started staying open beyond 0100 hours.

The problems in my opinion, are only at the weekend.

During the week it is a Snooker club and

Signature: [REDACTED] Signature witnessed by: [REDACTED]

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URN: 

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Continuation of Statement of: [REDACTED] [REDACTED]

customers are quiet and well behaved.

At weekends, Friday & Saturday night there appears to be a different clientele

Our property shares an access alleyway with Legends and at weekends I do not feel safe using the alleyway. This would be between 2100 hours and the Club closing.

There is usually loud and aggressive people in the alleyway, normally they are drunk.

I have noticed that the volume of people entering the club increases from 2230 onwards.

The level of noise also increases.

If the quietens down until closing time, if we are asleep we are more often than not woken by screaming girls and males shouting.

Sometimes by the tone of voices it is clear that they are being aggressive towards each other.

The language is usually appalling.

The mews are separated by gates from the alleyway, which helps me feel secure.

On Sunday mornings I regularly collected glasses left in the alleyway.

I am embarrassed bringing friends to visit by the signs on the alleyway wall stating

Signature: [REDACTED] [REDACTED]

Signature witnessed by: .....



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WITNESS STATEMENT

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URN: [ ] [ ] [ ] [ ]

Continuation of Statement of: [redacted] [redacted]

'no urinating' I can't understand why people would need to be told.

I have noticed of late it has closed earlier and has been less noisey.

I think that if it could have a front entrance rather than corralling people at the back it would help with the problem.

I would hate to see any business close but I feel something needs to be done to improve the residents quality of life.

I have lived in Ringwood since 1993 and I feel the behaviour of <sup>some</sup> the customers of Legends is not in keeping with a Market Town.

[redacted signature]

Signature: ..... Signature witnessed by: .....





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**WITNESS STATEMENT**

CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; Criminal Procedure Rules 2005, Rule 27.1

URN: | | |

Statement of: [redacted]

Age if under 18: Over 18 (if over 18 insert 'over 18')

Occupation: [redacted]

This statement (consisting of <sup>3</sup> 2 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated in it, anything which I know to be false, or do not believe to be true.

Signature: [redacted]

Date: 15/02/2011

Tick if witness evidence is visually recorded  (supply witness details on rear)

I am the above named person and I live at the address overleaf.

I am giving this statement in relation to what I saw happen in Legends snooker club one night in January and also about a conversation I had with Legends owner a couple of weeks later when she asked why I had not lied to police about what happened.

One weekend around the middle of January 2011 I went out in Ringwood on a Friday evening. I went out with my partner [redacted] into Ringwood. We spent part of the evening in the Original White Hart with a friend of ours [redacted]

[redacted] and I left him the Original White Hart while we went into Keskins and then on into Legends (which I will call Snooks).

We would have gone in to Snooks at about 11pm. We went in with [redacted]. I'm not sure but I don't think [redacted] is a member there either. [redacted] dad owns the company who does the security on the door. There was a tall bald doorman and a woman on the door. Neither [redacted] or I are members but neither of us signed in. [redacted] did not sign in or show any ID either. We were just allowed to walk straight in without showing any form of ID. Neither of the doorstaff had met me before as I had not been into Snooks for over a year. I used to regularly go there but I have never once been asked to sign in or to join. Nicky, the owner of Snooks, knows me quite well.

[redacted] came in and joined us about half an hour later. About half an hour later after that I saw a scuffle involving [redacted] and I think [redacted] took one of the guys away. Everyone just crowded round so I could not see what happened.

Somebody took [redacted] away and into the gents toilet for a bit. I went in there too and [redacted] t-shirt was covered with blood. I have never seen so much blood in my life.

Signed: [redacted]

Signature witnessed by: \_\_\_\_\_



# HAMPSHIRE CONSTABULARY

**RESTRICTED (when complete)**

## WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Continuation of Statement of: [REDACTED]

I can't remember who it was but I ended up with [REDACTED] and Nicky in the office area behind the bar. There was also the female member of doorstaff who was a first aider, and one of [REDACTED] friends who I only know as [REDACTED]. The first-aider was patching up [REDACTED] arm, which had loads of blood coming from it, there was still loads of blood everywhere. We took off [REDACTED] t-shirt as it was soaked in blood and also so we could check if he had any other injuries. I went out into the main area of the club and asked [REDACTED] to take off his t-shirt so [REDACTED] would have something to wear. [REDACTED] then just wore his hoody top and [REDACTED] wore [REDACTED] t-shirt. We left [REDACTED] t-shirt somewhere in the office.

Once [REDACTED] had been patched up a bit he left with me and [REDACTED] and a few others. As we got out in the road a police car pulled up and [REDACTED] ran off. We caught up with him, as did the police. [REDACTED] was told that the police would need his clothes so I explained that he was not still wearing the original t-shirt he'd been wearing in Snooks and gave the reasons why. I told them that [REDACTED] t-shirt was probably still in Snooks.

I then drove [REDACTED] and I back to [REDACTED]. I had not been drinking any alcohol that evening so was completely sober. [REDACTED] also came back to [REDACTED] in someone elses car. Police came over later on and picked up [REDACTED]

About two weeks later [REDACTED] and I went back to Snooks but [REDACTED] was told at the door by the doorman that Nicky had barred him. I went up to speak to Nicky to find out why he had been barred.

Nicky told me [REDACTED] was barred for trying to cover up what had happened by changing t-shirts with [REDACTED]. I explained that that was not what had happened and explained what had really happened with the t-shirt.

I was saying to her that we were not trying to hide anything and that I had been honest with the police officers about the change in t-shirt. She said "I've got to bar him because it looks bad. It looked like [REDACTED] was trying to cover up and I have to be seen to be doing the right thing".

I said if that was the case then surely we would have lied to the police too and not told them it was [REDACTED] t-shirt. I told her I had nothing to hide and had been honest with the police. Nicky said "Maybe you shouldn't have been honest with the police. My club could end up being shut down over this". I did not really understand what she meant by that.

I asked her if I should have lied to the police about things and she said "Well maybe". I told her that my mum worked at the police station and that I wouldn't lie to them.

Nicky then started to change the subject and say that [REDACTED] was barred for signing [REDACTED] in and that [REDACTED] was then his responsibility. She kept on saying it would look bad on her licence if she did not ban [REDACTED] as she was really worried about it looking like something had been covered up.

Signed : [REDACTED]

Signature witnessed by : \_\_\_\_\_



# HAMPSHIRE CONSTABULARY

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**RESTRICTED (when complete)**

## WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Continuation of Statement of: [REDACTED]

I did not think about it at the time but actually [REDACTED] did not sign [REDACTED] in anyway as he had come in later than us so I've no idea who did sign [REDACTED] in. Also [REDACTED] is not down as a member so [REDACTED] wouldn't have been able to sign him in anyway.

I have never had any issues with Nicky and we have always got on OK. [REDACTED] used to work for her as a doorman. He also never had any reason to fall out with her. [REDACTED]

Signed : [REDACTED]

Signature witnessed by : \_\_\_\_\_